1/12/2025

ProTen Environmental Complaints Register

ProTen

Complaint #	Person Receiving Complaint	Date	Time Received	Method Of Contact	Proten Site	Nature Of Complaint	Action Taken By Licencee	Follow Up Contact
2201	Graeme Attwell	11/09/2022	23:00	Phone	Rushes Creek	Noise	Preliminary noise assessment made at property boundary on 12/9/22 which were below 30dba. Formal noise assessments scheduled for 28th September. Complainants property is part of formal noise assessment as receptor 24	Complainant contacted on 28/9/22 regarding further investigation being undertaken.
2202	Graeme Attwell	12/09/2022	11:46	Phone	Rushes Creek	Noise	Preliminary noise assessment made at property boundary on 12/9/22 which were below 30dba. Formal noise assessments scheduled for 28th September.	Complainant contacted on 28/9/22 regarding further investigation being undertaken.
2401	Kate Singh	5/09/2024	17:56	Phone	Rushes Creek	Dust	Contractor and complainant contacted in regards to investigation. Contractor whos trucks were travelling along the Ski Gardens Road had caused minor dust. Complainant satisfied with explanation.	Complainant contacted 5/9/24 with explaination and no further action is required.